

**UTILITY COMMISSION**  
**ENFORCEMENT RESPONSE PLAN**  
**INDUSTRIAL WASTE CONTROL SECTION**

**UNPERMITTED DISCHARGES**

<b>Type of Violation</b>	<b>Initial Action</b>	<b>Timeframe</b>	<b>Official</b>	<b>User Response</b>	<b>Escalated Action if Needed</b>	<b>Official</b>
Unaware of Permit Requirement	Notice of Violation (NOV)	Within 14 Days of Discovering the Discharge	Utility Plant Supervisor / IWC	File Permit Application	Suspend Service Until Permit is Issued	Director of Utilities
Aware of Permit Requirement	Notice of Violation with Penalty Of \$1,000	Within 30 Days of Discovering the Discharge	Utility Plant Supervisor / IWC	File Permit Application	Suspend Service Until Permit is Issued	Director of Utilities
Results in NPDES Violation OR Endangerment	Suspend Service Notice of Violation with Penalty of \$1,000 to \$25,000 per Day per Violation	Immediately	Director of Utilities	File Permit Application		